

Can you provide more detail on what the spending plans for wraparound funds should include?

Spending plans for wraparound funds should include a fee schedule for disbursements that are tied to when providers spend down the funds

Are there plans to provide training or technical support for partners using the platform, and if so, what will the consultant's role be in this?

The consultant's role will be to liaise with the Unite Us Senior Manager of Customer Success to support partner organizations in using the platform to request wraparound support services for their participants. The Customer Success Manager will provide the Consultant with information on the Unite Us platform

What are the desired outcomes for participant job placements by August 2025? We are a program that provides ESL workforce classes -- will there be a requirement that we place students in jobs following our classes?

What is the deadline for the RFP?

Monday, November 25, 2024 by 5:00 P.M. EST

How much of the wraparound funds have the contracted partners used as of now?

As of 11/14/24, contracted partners have used about \$3,000 in wraparound support service funds.

What are the specific expectations for the consultant(s) regarding outreach, and onboarding of additional providers?

OWD closed a Request for Grant Applications (RFGA) on Friday, November 8, 2024, and is awaiting the results on how those funds will be allocated. The Consultant(s) can expect to coordinate with the Unite Us Implementation Manager to understand the requirements of signing onto the platform, manage the partner contracts with OWD, and ensure that partners (designated staff) are equipped to request authorizations and submit invoices through the Unite Us platform. Contracted partners are not receiving payment through the Unite Us platform, this process is acting more as a hosting form for backup documentation, tracking the type of services provided and how much funds are being allocated to each service. OWD provides an advance payment to each contracted partner and they must use Unite Us to submit authorization requests and invoices for each participant they serve.

How many partners out of six do we have currently?

Those six partners are the partners we have contracts with. OWD's Request for Grant Applications (RFGA) is to solicit additional partners outside of the six we currently have.

What are the challenges to date utilizing the Unite Us platform?

The major challenge for partners is adjusting to using the Unite Us platform. In the beginning, OWD decided to provide advance payments to contracted partners, instead of cost reimbursement, changing the original Unite Us workflow. Contracted partners will submit authorization requests to OWD for approval before they can use the advance funds to provide an eligible wraparound support service. Once the wraparound service is provided the contracted partner will create invoices and attach backup documentation for OWD to review. Another challenge that caused some issues for partners was the errors or lack of permissions in the Unite Us system that OWD had to consult with Unite Us to fix.

Is OWD selecting one vendor or more than one vendor for this work?

OWD is selecting one vendor to work with each contracted partner.

Can we apply to work with more than one organization or would you prefer to select different vendors?

Collaborating with another organization to apply for this RFP is encouraged. The purpose of the RFP is to work with all the contracted partners participating in this work.