

# MBTA Fairmount Commuter Rail Line Surveying

## Four Corners/Geneva

### Overview

On the morning of **May 21, 2024**, from 7:00 AM to 9:30 AM, members of the Fairmount Indigo CDC Collaborative (FICC) conducted a canvassing event at Upham's Corner Station to engage with community members about the Columbia Road Transportation Action Plan. The team brought brochures and surveys, both in English and Spanish, with translations provided by Andrealis. Additionally, brochures were available in several other languages to ensure broad accessibility.

### Engagement Activities

FICC members offered a summarized explanation of the project and its goals while distributing the brochures and surveys. They engaged with community members waiting for the train, explaining the purpose of collecting feedback and encouraging them to complete the surveys. For those who were in a hurry and couldn't engage in conversation, brochures were handed out to ensure they were still informed about the project.

Throughout the 2.5-hour session, 29 surveys were collected from commuters who had enough time to provide their feedback.

### Takeaways

The surveys gathered insights into the concerns and needs of the community members who use the Fairmount Line and live or work along Columbia Road. This feedback is essential for understanding how the Columbia Road Transportation Action Plan can address the needs and concerns of the community effectively.

The canvassing event at Upham's Corner Station was a valuable opportunity to engage directly with commuters and collect important feedback for the project. By providing information in multiple languages and making an effort to reach as many people as possible, the FICC ensured that a diverse range of voices was heard. The 29 collected surveys will contribute to shaping the future of Columbia Road in a way that reflects the needs and aspirations of its users.



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## Upham's Corner

### Overview

On the morning of **May 23, 2024**, members of the Fairmount Indigo CDC Collaborative (FICC) engaged with community members at Upham's Corner Station. The purpose of this event was to share information about the Columbia Road Transportation Action Plan and gather feedback from commuters using the Fairmount Commuter Rail Line. FICC members distributed project brochures and one-pagers to ensure that all commuters, not just those surveyed, were informed about the project. Over the course of two hours, they moved between inbound and outbound platforms to reach as many riders as possible.

During this period, **32 surveys were collected**. These surveys were designed to capture concerns about Columbia Road from community members who utilize the Fairmount Commuter Rail Line and to understand their travel patterns along Columbia Road. Participants shared various concerns, including safety, traffic congestion, and the need for improved infrastructure. Many respondents detailed their travel habits, emphasizing the importance of Columbia Road in their daily commutes to work, school, and other destinations.

The primary goals of the canvassing effort were to disseminate information about the project, understand the community's concerns, and gather insights on how Commuter Rail users navigate Columbia Road. This engagement event was a crucial part of the Columbia Road Transportation Action Plan, ensuring that the voices and concerns of the commuting public are heard and integrated into the planning process.

