

OFFICIAL CITY BUSINESS

1787-00



City of Boston

c/o Direct Energy

P.O. Box 180

Tulsa, OK 74101-0180

Presorted
First-Class Mail
U.S. Postage

PAID
A PLUS
08701

000035

DO NOT DISCARD - IMPORTANT NOTICE REGARDING ELECTRICITY RATES



Dear Neighbor,

The City of Boston works to bring affordable, renewable, and price-stable electricity to all its residents - regardless of income. [Boston Community Choice Electricity](#) (BCCE) is our City-run program that works to save you money while providing clean energy. BCCE Standard product offers more renewable energy and costs less than Eversource’s Basic Service rate. In 2023, Boston residents on BCCE saved over \$77 million dollars, an average household savings of over \$440 in comparison to Eversource Basic Service.

BCCE offers three electricity supply products: [Optional Basic](#), [Standard](#), and [Optional Green 100](#).

OPTIONAL BASIC	STANDARD <i>(default)</i>	GREEN 100
\$0.14205/ kWh December 2023- December 2025	\$0.14805/ kWh December 2023- December 2025	\$0.17195/ kWh December 2023- December 2025
24% Renewable Energy	39% Renewable Energy	100% Renewable Energy

Both the Standard and Optional Green 100 products offer more renewable energy than Eversource. While the Program cannot guarantee savings, BCCE Standard and Optional Basic products are less expensive than the Eversource Basic Service rate (\$0.15772/kWh) through at least January 2025. Consider opting-up to Optional Green 100 which provides 100% local, renewable energy from sources such as wind and solar.

Residents receiving public assistance, and with a household income at or below 60% of the state median income, may be eligible for discounts on their electric bill. Visit [eversource.com/billhelp](https://www.eversource.com/billhelp) to apply. Participating in BCCE will *not* interfere with any Eversource credits, payment plans, or discounts. Residents in need of additional assistance should visit [boston.gov/energy](https://www.boston.gov/energy).

Your account will be automatically enrolled into the Standard plan with your August 2024 meter reading. You will see this reflected on your September 2024 Eversource bill. You can opt-up, down, or out at any time with no penalties. To learn more, visit us online at [boston.gov/bcce](https://www.boston.gov/bcce), call 3-1-1, or email bcce@boston.gov.

Boston Community Choice Electricity is an effective, affordable tool to help Boston move towards a just energy transition. Together we have the power to build a greener, healthier Boston for future generations.

Thank you for your partnership!

Brian Swett

Chief Climate Officer | Environment, Energy, and Open Space Cabinet



Dear Neighbor,

The City of Boston works to bring affordable, renewable, and price-stable electricity to all its customers. **Boston Community Choice Electricity** (BCCE) is our City-run program that works to save you money while providing clean energy. BCCE Standard offers more renewable energy and costs less than Eversource’s Basic Service rate. In 2023, BCCE commercial and industrial customers saved over \$66 million dollars in comparison to Eversource Basic Service.

BCCE offers three electricity supply products: Optional Basic, Standard, and Optional Green 100.

OPTIONAL BASIC	STANDARD <i>(default)</i>	GREEN 100
<p>\$0.14205/ kWh December 2023- December 2025</p> <p>24% Renewable Energy</p>	<p>\$0.14805/ kWh December 2023- December 2025</p> <p>39% Renewable Energy</p>	<p>\$0.17195/ kWh December 2023- December 2025</p> <p>100% Renewable Energy</p>

Both the Standard and Optional Green 100 products offer more renewable energy than Eversource. While the Program cannot guarantee savings, BCCE Standard and Optional Basic products are less expensive than the Eversource Basic Service rate for small commercial and industrial accounts (\$0.15677/kWh) through at least January 2025. Consider opting-up to Optional Green 100 which provides 100% local, renewable energy from sources such as wind and solar.

For customers with multiple Eversource electricity accounts, you can find the account number for this enrollment on the included opt-out card. Commercial and Industrial accounts using 1.5 million kWh/yr or more seeking to opt-in to BCCE may be offered a current market-based rate rather than the Program rate. If you have already chosen a supplier you *must* opt-out of this Program. This will ensure you continue to receive your electricity from that competitive supplier.

If your account is tax exempt, a copy of your Small Business Energy Exemption (cityofbostoncce.com/small-business-tax-exemption) should be emailed to Direct Energy at usn.taxexemption@directenergy.com or faxed to **1-800-504-7428** in order to maintain tax exempt status.

Your account will be automatically enrolled into the Standard plan with your August 2024 meter reading. You will see this reflected on your September 2024 Eversource bill. You can opt-up, down, or out at any time with no penalties. To learn more, visit us online at boston.gov/bcce, call **3-1-1**, or email bcce@boston.gov.

Boston Community Choice Electricity is an effective, affordable tool to help Boston move towards a just energy transition. Together we have the power to build a greener, healthier Boston for future generations. Thank you for your partnership!

Brian Swett
Chief Climate Officer | Environment, Energy, and Open Space Cabinet



THE CITY OF BOSTON'S COMMUNITY CHOICE ELECTRICITY PROGRAM CONSUMER NOTIFICATION

June 14, 2024

Dear Boston Basic Service Consumer:

The City of Boston is pleased to announce that **Direct Energy Services, LLC** (“Direct Energy”) has been selected as the supplier for its Community Choice Electricity Program (“Program”). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Boston has chosen the supplier for the Program. Direct Energy will provide electric power supply for all consumers currently on Basic Service in Boston. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY JULY 18, 2024 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Direct Energy will be printed under the “Supplier Services” section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Boston's Program* (Supplier Services Only)			Eversource (Supplier Services Only)
	STANDARD (default)	OPTIONAL BASIC	OPTIONAL GREEN 100	BASIC SERVICE
Rate				
Residential	\$0.14805 per kWh	\$0.14205 per kWh	\$0.17195 per kWh	\$0.15772 per kWh
Sm C&I	\$0.14805 per kWh	\$0.14205 per kWh	\$0.17195 per kWh	\$0.15677 per kWh
Med & Lg C&I	\$0.14805 per kWh	\$0.14205 per kWh	\$0.17195 per kWh	\$0.12114 per kWh
Streetlight	\$0.14805 per kWh	\$0.14205 per kWh	\$0.17195 per kWh	\$0.15677 per kWh
Renewable Energy Content	15% MA Class I RECs above minimum state requirements	Meets MA renewable energy requirements	100% MA Class I RECs	Meets Massachusetts renewable energy requirements
Duration	December 2023 – December 2025 <i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>			August 1, 2024 – January 31, 2025 <i>[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]</i>
Exit Terms	NO CHARGE			May receive a reconciliation charge or credit <i>[Large C&I only]</i>

*Rate includes (1) Consultant Fee of \$0.0007 per kWh to facilitate Boston's Community Choice Electricity Program and (2) Operational Adder of \$0.00011 per kWh to fund personnel costs associated with City's Energy Manager position.

*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IMPORTANT INFORMATION

- At present, the Residential, Small C&I and Streetlight aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 24 months (December 2023 to December 2025) while Eversource's Basic Service rate changes twice a year, in August and February. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in August 2024 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your August 2024 bill will state that you are being switched to Boston's Program.
- Your September 2024 bill will show Boston's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180 or usn.taxexemption@directenergy.com (email) or (800) 504-7428 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit boston.gov/bcce and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Direct Energy at (855) 402-5868 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at boston.gov/bcce **OR** call Direct Energy at (855) 402-5868 and ask to be placed on Eversource Basic Service.

TO CHOOSE A BASIC PRODUCT OR A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY visit boston.gov/bcce or you may call Direct Energy at (855) 402-5868 and ask to be enrolled in one of the following products:

- **Boston's Optional Basic Product** meets Massachusetts renewable energy requirements. This product is being offered at \$0.14205 per kWh for 24 months (December 2023 to December 2025).
- **Boston's Optional Green 100 Product** provides 100% MA Class I RECs achieved by purchasing 76% additional Renewable Energy Certificates (RECs) above the state's then-current requirement for these renewables. This product is being offered at \$0.17195 per kWh for 24 months (December 2023 to December 2025).

FOR MORE DETAILED INFORMATION regarding Boston's Program, please visit boston.gov/bcce or call us toll-free at (617) 635-3850. To learn more about Direct Energy, please visit directenergy.com/COB.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/residential/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates.
- Business Rates – eversource.com/content/business/account-billing/manage-bill/about-your-bill/rates-tariffs/electric-supply-rates.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the City of Boston to facilitate the Community Choice Electricity Program.



**THE CITY OF BOSTON'S
COMMUNITY CHOICE ELECTRICITY PROGRAM**



IMPORTANT NOTICE



(855) 402-5868



TTY (800) 720-3480 / Español (866) 930-9252



boston.gov/community-choice-electricity

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from City of Boston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

<p>SPANISH/ESPAÑOL Incluye notificación importante del City of Boston sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.</p>	<p>POLISH/POLSKI Załączono ważną informację od City of Boston na temat usług energetycznych. Niezłownicznie przetłumacz powiadomienie. Zadzwoń pod numer lub odwiedź powyższą witrynę, aby uzyskać pomoc.</p>
<p>PORTUGUESE/PORTUGUÊS Aviso importante incluído da City of Boston sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.</p>	<p>NEPALI/नेपाली तपाईंको विद्युतीय सेवा बारे City of Boston संलग्न गरिएको महत्त्वपूर्ण सूचना। सूचनालाई तुरुन्तै अनुवादन गर्नुहोस्। मद्दतको लागि माथि भएका नम्बरमा फोन गर्नुहोस् वा वेबसाइटमा जानुहोस्।</p>
<p>CHINESE (SIMPLIFIED)/ 中文 随函附上来自 City of Boston 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。</p>	<p>MARATHI/मराठी आपल्या विद्युत सेवेसंबंधी City of Boston महत्त्वाची सूचना सलग्न केली आहे. या सुचनेचा अनुवाद त्वरित करावा. मदतीसाठी वरील क्रमांकावर फोन करा किंवा वेबसाइटला/संकेतस्थळाला भेट द्या.</p>
<p>CHINESE (TRADITIONAL)/ 中文 隨附 City of Boston 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。</p>	<p>YORUBA/YORÙBÁ Àkíyèsí pàtàkì tí a fi sínú rẹ̀ láti ọ̀dọ́ City of Boston nípa ìṣẹ̀ iná mọ̀nà mọ̀nà rẹ̀. Túmọ̀ àkíyèsí náà lẹ̀sẹ̀kẹ̀sẹ̀. Pe nọ̀nbà náà tàbí kànsì ayélujára, lókè, fún ìrànlọ̀wọ̀.</p>
<p>HAITIAN/KREYÒL Ou gen yon notifikasyon enpòtan de City of Boston sou sèvis elekrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlè a, si ou bezwen èd.</p>	<p>IGBO/NDI IGBO Ọkwa dị mkpa ezitere maka ọrụ latrik gị si n'aka City of Boston. Tugharịa asụsụ ọkwa ahụ ozugbo. Kpọọ nọmba ahụ ma ọ bụ gaa na weebụsaijị ahụ, dij n'elu, maka enyemaka.</p>
<p>VIETNAMESE/TIẾNG VIỆT Đính kèm thông báo quan trọng từ City of Boston về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.</p>	<p>AMHARIC/አማርኛ የኤሌክትሪክ አገልግሎትዎን በተመለከተ የተሰጠ አስፈላጊ ማስታወቂያ ከዚህ ጋር በ City of Boston እንደ ዓባሪ ተያይዟል። ማስታወቂያውን በአስቸኳይ ያስተርጉሙት። እገዛ ለማግኘት ከላይ ወደተገለጸው ስልክ ቁጥር ይደውሉ ወይም ድር ጣቢያውን ይጎብኙ።</p>

<p>RUSSIAN/РУССКИЙ Прилагается важное уведомление от City of Boston о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.</p>	<p>SOMALI/SOOMAALI Oageysiis muhiim oo ka yimid City of Boston kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.</p>
<p>ARABIC/عربي مرفق إخطار مهم من City of Boston عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فورًا. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلبًا للمساعدة.</p>	<p>JAPANESE/傑怗铂 「電気供給サービスに関する City of Boston からの重要なお知らせを同封しております。本通知を速やかに翻訳してください。ご質問は上記の電話番号もしくはウェブサイトをご覧ください。」</p>
<p>KHMER/ខ្មែរ សេចក្តីជូនដំណឹងសំខាន់ដែលភ្ជាប់មកជាមួយមកពីទីក្រុង City of Boston គឺនិយាយអំពីសេវាកម្មភ្លើងរបស់អ្នក។ ចូរបកប្រែសេចក្តីជូនដំណឹងនេះភ្លាមៗ។ សូមទូរស័ព្ទទៅលេខ ឬចូលទៅកាន់គេហទំព័រខាងលើ ដើម្បីសុំជំនួយ។</p>	<p>GUJARATI/ગુજરાતી તમારી વીજળી સેવા અંગે City of Boston તરફથી મહત્વપૂર્ણ સૂચના બીડલ છે. સૂચનાનું તુરંત જ ભાષાંતર કરો. મદદ માટે ઉપરના નંબર પર કોલ કરો અથવા વેબસાઇટની મુલાકાત લો.</p>
<p>FRENCH/FRANÇAIS Avis important de City of Boston concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.</p>	<p>SWAHILI/KISWAHILI Notisi muhimu ambayo imeambatishwa kutoka City of Boston kuhusu huduma yako ya umeme. Itafsiri notisi mara moja. Piga simu kwa nambari au tembelea tovuti iliyo hapo juu ili upate usaidizi.</p>
<p>ITALIAN/ITALIANO Comunicazione importante in allegato della City of Boston riguardante il suo servizio di fornitura di energia elettrica. Tradurre il comunicato immediatamente. Qualora occorra assistenza, chiami il numero o visiti il sito Internet sopra indicati.</p>	<p>HINDI/हिंदी आपकी बिजली सेवा के बारे में City of Boston से महत्वपूर्ण सूचना संलग्न है। सूचना का तुरंत अनुवाद करें। सहायता के लिए ऊपर के नंबर पर कॉल करें या वेबसाइट पर जाएं।</p>
<p>KOREAN/한국어 귀하의 전기 서비스와 관련하여 City of Boston 에서 온 중요한 통지 사항이 동봉되어 있습니다. 통지 사항을 즉시 번역하시기 바랍니다. 도움이 필요할 경우 위의 전화번호로 연락하거나 웹사이트를 방문해 주십시오.</p>	<p>THAI/ไทย ประกาศสำคัญที่แนบมาจาก City of Boston เกี่ยวกับบริการไฟฟ้าของคุณ กรุณาแปลประกาศทันที โทรไปยังหมายเลขหรือไปที่เว็บไซต์ด้านบนเพื่อขอความช่วยเหลือ</p>
<p>GREEK/ΕΛΛΗΝΙΚΑ Εσωκλείεται σημαντική ειδοποίηση από την City of Boston που αφορά τον πάροχο ηλεκτρικής ενέργειας σας. Μεταφράστε την ειδοποίηση άμεσα. Καλέστε τον τηλεφωνικό αριθμό ή επισκεφθείτε την ιστοσελίδα που αναφέρεται παραπάνω, για βοήθεια.</p>	<p>LAO/ລາວ ແຈ້ງການສຳຄັນທີ່ຕິດຄັດມາຈາກ City of Boston ແມ່ນກ່ຽວກັບການບໍລິການໄຟຟ້າຂອງທ່ານ. ແປແຈ້ງການທັນທີ. ໂທຫາໜາຍລາວ ຫຼື ເຂົ້າເບິ່ງເວັບໄຊທີ່ຂ້າງເທິງສຳລັບຄວາມຊ່ວຍເຫຼືອ.</p>
<p>CAPE VERDEAN CREOLE/KRIOLU DI KABU VERDI Avizu inportanti inklúidu di City of Boston sobri bu sirvisu di iletridadadi. Traduzi kel avizu imidiatamenti. Txoma pa kel númeru ò vizita kel pájina di internéti, diriba, pa bu dadu ajuda.</p>	



BOSTON COMMUNITY CHOICE ELECTRICITY PROGRAM OPT-OUT REPLY CARD

If you want to participate in the Boston Community Choice Electricity Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by July 18, 2024 to opt-out of the Program before being automatically enrolled.**

X

Signature

Date



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1482 HOUSTON, TX

POSTAGE WILL BE PAID BY ADDRESSEE

CITY OF BOSTON CCE
c/o DIRECT ENERGY
PO BOX 180
TULSA OK 74101-0180

