



## INDOOR AND OUTDOOR EVENTS OVERVIEW

The framework below represents the City of Boston’s operational recommendations for **Indoor and Outdoor Events**. These operational recommendations incorporate the Commonwealth’s Sector-specific Workplace Safety Standards and supplements them with recommendations based on guidance from the Centers for Disease Control and Prevention (CDC) and industry associations to offer best practices for ensuring social distancing and reducing risk at events as well as preparing and returning to the physical workplace, preparing the workforce, and ensuring continuity of operations.

These operational recommendations apply to operations during Step 1 of Phase 3 of the Commonwealth’s phased reopening plan and are subject to change by the City of Boston at any time based upon changes to the Commonwealth’s Workplace Safety Standards, CDC guidance, or other public health information or analysis. For the City of Boston, Step 1 of Phase 3 of the Reopening Plan will commence on July 13, 2020. **The City of Boston operational requirements section on pages 2 and 3 of this document outlines the City’s specific capacity limits for outdoor events.**

These operational recommendations provide City of Boston businesses with clarity about how to operate in Boston given its unique diversity, density, population, and built environment. Businesses, however, must comply with all current state standards at all times.

No activity at any indoor or outdoor event shall occur without meeting these COVID-19 workplace safety standards. These standards apply to all enterprises permitted to operate until rescinded or amended by the state, unless where sector-specific standards are applicable to part or all of the enterprise’s activities, in which case enterprises must follow those sector-specific standards. The owner of the enterprise shall be responsible for meeting these standards.

All actions undertaken to comply with Commonwealth standards and City of Boston recommendations must also comply with regulations of the Americans with Disabilities Act and the Massachusetts Architectural Access Board. In addition to these standards, event organizers should continue to abide by any and all applicable local, state, and federal regulations, policies, certifications, and licensure requirements for their facility. While these standards permit the operation of both indoor and outdoor event spaces, outdoor events are strongly encouraged to reduce the risk of disease transmission.

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Per the Commonwealth of Massachusetts, “Indoor and Outdoor Events” include but are not limited to events held at the following venues:

- Indoor and outdoor event spaces
- Ballrooms
- Private party rooms
- Public places, like parks
- Martial arts
- Spin classes
- Boot camp training

An event that is held for the primary purpose of watching a performance must follow the Theaters and Performance Venues guidance issued by the Commonwealth in addition to the Boston-specific guidance listed on page 14 of this document.

Large-capacity event venues and activities organized to draw together large crowds must continue to remain closed until Phase IV. This includes venues used for group and/or spectator sports, entertainment, business, and cultural events, including the following:

- Stadiums, arenas, and ballparks
- Dance floors
- Exhibitions and convention halls
- Street festivals and parades and agricultural festivals
- Road races and other large outdoor organized amateur or professional group athletic events

Following these recommendations will ensure greater public health and safety. The City of Boston strongly encourages people in vulnerable populations, especially the elderly and those with underlying medical conditions, to continue to avoid unnecessary public outings and inessential services. Staff health is also a critical factor in whether retail can safely open and serve attendees.



### Key Considerations

- Reopening services will increase the risk of COVID-19 spread; thus, the goal is to know, communicate, and manage transmission risk.
- Programs, services, and industries must be altered, some significantly, for several months or longer until a vaccine or effective treatment is developed.
- All plans must include mechanisms for how programs and services can be quickly scaled back if COVID-19 cases and deaths begin to spike.
- Linguistically and culturally appropriate public messaging and communications are critical.
- The experiences and needs of those disproportionately impacted will be overlooked if not explicitly considered in all plans.

### CITY OF BOSTON OPERATIONAL REQUIREMENTS

Beginning July 13, 2020, the City of Boston will allow for the issuance of permits for outdoor events of up to 50 individuals. The 50-person capacity limit will apply to the following:

- Permitted events on all outdoor properties owned by the City including parks
- Low and moderate contact amateur sporting events at Boston parks
- All outdoor events whether on public or private property permitted through the Special Events Committee

Public health metrics will dictate any future adjustments to capacity limitations.

Events larger than 50 but no greater than 100 participants will be considered on a case-by-case basis.

To submit an application for a special event or amateur sporting event at a City of Boston park, please visit [https://apm.activecommunities.com/cobparksandrecdepart/Reserve\\_Options](https://apm.activecommunities.com/cobparksandrecdepart/Reserve_Options)

To submit an application for other outdoor events on public or private property, please visit and submit an event application, please visit

<https://www.boston.gov/departments/consumer-affairs-and-licensing/how-apply-host-public-event-boston>

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## **COMMONWEALTH OF MASSACHUSETTS MANDATORY STANDARDS**

No activity at any indoor or outdoor event shall occur without meeting these COVID-19 safety standards. These standards apply to all enterprises permitted to operate until rescinded or amended by the state, unless where sector-specific standards are applicable to part or all of the enterprise's activities, in which case enterprises must follow those sector-specific standards. The owner of the enterprise shall be responsible for meeting these standards

- Massachusetts Workplace Safety Standards for Indoor and Outdoor Events to Address COVID-19:

<https://www.mass.gov/doc/sector-specific-workplace-safety-standards-phase-iii-step-1-for-indoor-and-outdoor-events-to/download>

## **ADDITIONAL INFORMATION**

These additional safety guidelines and resources are available to support indoor and outdoor events, theaters, and performance venues.

### **U.S. Department of Labor, Occupational Safety and Health Administration (OSHA):**

- [OSHA – COVID-19 Webpage](#)
- [OSHA – Enforcement Guidelines Webpage](#)
- [OSHA Fact Sheet – Protecting Workers During a Pandemic](#)

### **Centers for Disease Control and Prevention (CDC):**

- [CDC – Environmental Cleaning and Disinfection Recommendations](#)
- [CDC – Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease](#) (updated 3/21/20)

### **U.S. Environmental Protection Agency (EPA):**

*List of EPA-approved disinfectants:*

- <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>

### **U.S. Department of Labor**

*Information on employee leave rights:*

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- Department of Labor Families First Coronavirus Response Act

The following workplace safety standards are organized around four distinct categories covering Physical Space and Social Distancing; Management and Employee; Cleaning, Disinfecting, and Hygiene Protocols; and Confirmed Cases. *Please Note: For all the following checklists, items listed in Bold are standards that have been issued by the Commonwealth of Massachusetts. Items listed not in bold are additional standards required or recommended by the City of Boston.*

## PHYSICAL SPACE AND SOCIAL DISTANCING CHECKLIST

Indoor and outdoor event management and employee personnel must implement physical amendments and procedures to ensure social distancing is available and followed for all workers and attendees. Indoor and outdoor event operators should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

Mandatory Requirements	Status
<b>Each operator of an indoor event must monitor attendee entries and exits and limit occupancy at all times to eight persons per 1,000 square feet of accessible, indoor floor space and no more than 25 persons.</b>	<input type="checkbox"/> Ongoing
<b>Each operator of an outdoor event must monitor attendee entries and exits and limit occupancy at all times to the following:</b> <ul style="list-style-type: none"> <li>• <b>Twenty-five percent of the facility’s maximum permitted occupancy (as documented in its occupancy permit on record with the municipal building department or other municipal record holder) and no more than 100 persons</b></li> <li>• <b>Facilities for which no permitted occupancy limitation is on record may allow eight persons per 1,000 square feet of accessible space and no more than 100 persons.</b></li> <li>• <b>In the City of Boston, however, events permitted through the City are capped at 50 people.</b></li> </ul>	<input type="checkbox"/> Ongoing
<b>Occupancy counts in all cases must include all attendees, staff, and other workers.</b>	<input type="checkbox"/> Ongoing
<b>Ensure separation of 6 feet or more between individuals where possible.</b> <ul style="list-style-type: none"> <li>• <b>Close or reconfigure worker common spaces and high-density areas where workers are likely to congregate (e.g., break rooms, eating areas) to allow social distancing.</b></li> </ul>	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"><li>• <b>Physical partitions must separate workstations that cannot be separated by 6 feet or more (partitions must extend to at least 6 feet in height).</b></li><li>• <b>For attendee-facing enterprises install visual social-distancing markers (e.g., lines to make payments, lines to use restrooms) and physical barriers where possible.</b></li><li>• <b>Mark rooms and hallways to indicate 6 feet separation.</b></li></ul>	
<b>Stagger lunch and break times for workers, regulate the maximum number of people in one place, and ensure at least 6 feet of physical distancing.</b>	<input type="checkbox"/> Ongoing
<b>Require face coverings for all workers and attendees except where an individual is unable to wear a face covering due to a medical condition or disability.</b>	<input type="checkbox"/> Ongoing
<b>Best Practices/Recommendations</b>	<b>Status</b>
Install visual markers (boundaries, walkways, signage, etc.) to encourage attendees to remain at least 6 feet apart while moving throughout the space.	<input type="checkbox"/> Ongoing
Establish directional pathways (e.g., one-way entrance and exit to rooms, one-way pathways) to manage visitor flow for foot traffic and minimize contact. Post clearly visible signage regarding these policies.	<input type="checkbox"/> Ongoing
Close or reconfigure common spaces and high-density areas of facilities where workers are likely to congregate (e.g., break rooms and eating areas) to allow 6 feet of physical distancing.	<input type="checkbox"/> Ongoing
Facilities should develop a seating plan for which attendees can reserve spots ahead of time that is adjustable to the size of the booking party and that allows couples and small groups to sit together while maintaining at least 6 feet of distance from other individuals and/or groups.	<input type="checkbox"/> Ongoing
Instruct attendees to limit seating groups only to related or associated members of same party.	<input type="checkbox"/> Ongoing

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## INDOOR AND OUTDOOR EVENT MANAGEMENT AND EMPLOYEE CHECKLIST

Indoor and outdoor event management and employee personnel must ensure these mandated staffing and operations requirements are being implemented and followed at all times. Indoor and outdoor event management should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

Mandatory Requirements	Status
<p><b>Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including the following:</b></p> <ul style="list-style-type: none"> <li>● Social distancing, handwashing, and proper use of face coverings</li> <li>● Self-screening at home, including temperature and symptom checks</li> <li>● Reinforcing that staff should not come to work if sick</li> <li>● When to seek medical attention if symptoms become severe</li> <li>● Which underlying health conditions may make individuals more susceptible to contracting and suffering from a severe case of the virus</li> </ul>	<input type="checkbox"/> Ongoing
<p><b>Adjust workplace hours and shifts (working teams with different schedules or staggered arrival and/or departure) to minimize contact across workers and reduce congestion.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Workers may not come in to work if feeling ill.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Encourage workers who are particularly vulnerable to COVID-19 according to the CDC to stay home or re-assign duties to reduce contact with other workers and attendees</b></p>	<input type="checkbox"/> Ongoing
<p><b>Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning and/or disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and assist the LBOH as reasonably requested to advise likely contacts to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and/or at the request of the LBOH.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer.</b></p>	<input type="checkbox"/> Ongoing

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<b>Post notices to workers and attendees of important health information and relevant safety measures as outlined in the <u>Commonwealth’s Mandatory Safety Standards for Workplace</u>.</b>	<input type="checkbox"/> Ongoing
<b>Maintain a log of workers and attendees to support potential contact tracing (name, date, time, contact information).</b>	<input type="checkbox"/> Ongoing
<b>Whether seated or standing, attendees should not gather in groups of more than six people.</b>	<input type="checkbox"/> Ongoing
<b>Remove non-essential amenities (magazines, attendee-facing water or coffee, close coat rooms, etc.) in waiting or other common areas.</b>	<input type="checkbox"/> Ongoing
<b>Additional on-site amenities and services may only open and operate when those amenities or services would otherwise be authorized to operate under the Commonwealth’s Phased Reopening Plan and then must adhere to all sector-specific safety protocols, available on the Reopening Plan website, applicable to the amenity or service. Examples include the following:</b> <ul style="list-style-type: none"><li>● <b>Food services: Must follow the latest restaurant guidance, provided however that staffed buffets and passed food service is permitted. Self-serve, unattended buffets, topping bars, drink stations, and other communal serving areas must remain closed</b></li><li>● <b>Bars: Must remain closed until Phase 4, provided however that drink service may be provided by servers</b></li><li>● <b>Musical and other performances: Must follow the latest theater and performance venue guidance issued by the Commonwealth and listed below, including distance between performers and between performers and attendees. Performances at indoor venues may not include singing or the playing of wind or brass instruments</b></li><li>● <b>Dance floors: Must remain closed until Phase 4</b></li></ul>	<input type="checkbox"/> Ongoing
<b>For indoor and outdoor sports guidance, please refer to the <u>EEA Reopening Site</u>.</b>	<input type="checkbox"/> Ongoing
<b>Clearly designate staff responsible for sanitizing, cleaning, and supervision during each shift.</b>	<input type="checkbox"/> Ongoing
<b>Workers must stay home if feeling ill.</b>	<input type="checkbox"/> Ongoing
<b>Clearly communicate changes in policy and procedures to staff several days or more in advance whenever possible and provide a mechanism for receiving questions, suggestions, and feedback from staff.</b>	<input type="checkbox"/> Ongoing
<b>Additional City of Boston recommendations:</b>	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"> <li>• Communicate workplace policies clearly, frequently, and through various channels.</li> <li>• Consider daily team all-staff conference calls or virtual check-ins to disseminate information and policy changes.</li> <li>• Prevent stigma and discrimination in the workplace by keeping health information private in compliance with state and federal laws.</li> <li>• Uphold stringent anti-discrimination policies, with a zero-tolerance policy for any assumption of COVID-19 risk or infection status based on race or country of origin and offer a safe way for workers to report an instance of discrimination.</li> </ul>	
<b>Best Practices/Recommendations</b>	<b>Status</b>
<p>Consider setting aside specific hours of operation exclusively for vulnerable populations.</p>	<input type="checkbox"/> Ongoing
<p>Limit employees to discrete work zones to minimize overlap where possible.</p>	<input type="checkbox"/> Ongoing
<p>Facilities must screen workers at each shift by ensuring the following:</p> <ul style="list-style-type: none"> <li>• Worker is not experiencing any symptoms such as fever (100°F and above) or chills, cough, shortness of breath, sore throat, fatigue, headache, muscle and/or body aches, runny nose and/or congestion, new loss of taste or smell, or nausea, vomiting, or diarrhea.</li> <li>• Worker has not had “close contact” with an individual diagnosed with COVID-19. “Close contact” means living in the same household as a person who has tested positive for COVID-19, caring for a person who has tested positive for COVID-19, being within 6 feet of a person who has tested positive for COVID-19 for 15 minutes or more, or coming in direct contact with secretions (e.g., sharing utensils, being coughed on) from a person who has tested positive for COVID-19 while that person was symptomatic.</li> <li>• Worker has not been asked to self-isolate or quarantine by their doctor or a local public health official.</li> <li>• Workers who fail to meet the above criteria must be sent home.</li> </ul>	<input type="checkbox"/> Ongoing
<p>Indoor and outdoor events should perform symptom-screening checks as attendees check in at ticket windows. Encourage attendees to return home there are potential COVID-19 symptoms indicated by the attendee or possibly by someone in the household. Draft: “In the last 2-14 days have you or in person in the household been exposed to the COVID-19 virus and/or are experiencing the following COVID-19 symptoms?</p> <ul style="list-style-type: none"> <li>• Fever or chills</li> </ul>	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"><li>• Cough</li><li>• Shortness of breath or difficulty breathing</li><li>• Fatigue</li><li>• Muscle or body aches</li><li>• Headache</li><li>• New loss of taste or smell</li><li>• Sore throat</li><li>• Congestion or runny nose</li><li>• Nausea or vomiting</li><li>• Diarrhea”</li></ul>	
If possible, implement a reservation system for the facility. Use the reservation system to contact patrons with reservations 24 hours before their scheduled arrival to confirm their reservation and ask if they or someone in their household is exhibiting any COVID-19 symptoms. If the patron answers in the affirmative, the patron should be reminded that he or she should only use the fitness facility if the patron does not pose a health risk to other patrons or fitness facility workers. Such communication can be done via app, email, or text, if possible.	<input type="checkbox"/> Ongoing
Use an Emergency Notification System and maintain updated contact information for employees.	<input type="checkbox"/> Ongoing
Provide employees with personal protective equipment.	<input type="checkbox"/> Ongoing
Encourage workers to report any safety and health concerns.	<input type="checkbox"/> Ongoing
Provide temperature and/or symptom screenings for all workers at the beginning of their shift and for any vendors or contractors entering the facility. Make sure the temperature and/or symptom screener avoids close contact with workers to the extent possible	<input type="checkbox"/> Ongoing
If providing temperature screenings on-site is not feasible, self-screening at home may be implemented. Ensure that screening is performed prior to the worker leaving the home for his or her shift and follows CDC guidelines.	<input type="checkbox"/> Ongoing
When possible, allow for flexibility in working hours so employees can commute during non-peak times.	<input type="checkbox"/> Ongoing
Encourage employees to wash their hands as quickly as possible upon entering the workplace.	<input type="checkbox"/> Ongoing

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## CLEANING, DISINFECTING, AND HYGIENE CHECKLIST

Indoor and outdoor events management and employees must ensure these mandated cleaning and hygiene requirements are implemented and being followed at all times. Management should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

Mandatory Requirements	Status
Ensure access to handwashing facilities on-site, including soap and running water, and allow enough break time for workers to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative.	<input type="checkbox"/> Ongoing
Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes).	<input type="checkbox"/> Ongoing
Post visible signage throughout the site to remind workers and event attendees of hygiene and safety protocols.	<input type="checkbox"/> Ongoing
Alcohol-based hand sanitizers with at least 60% alcohol should be made available at entrances and throughout floor areas for workers and attendees.	<input type="checkbox"/> Ongoing
Provide regular sanitation of high touch areas, such as workstations, equipment, screens, doorknobs, and restrooms throughout work site.	<input type="checkbox"/> Ongoing
Conduct frequent cleaning and disinfection of site at least daily and more frequently if feasible.	<input type="checkbox"/> Ongoing
Keep cleaning logs that include date, time, and scope of cleaning.	<input type="checkbox"/> Ongoing
Conduct frequent disinfecting of heavily transited areas and high-touch surfaces.	<input type="checkbox"/> Ongoing
In the event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with CDC guidance	<input type="checkbox"/> Ongoing
Open windows and doors to increase airflow where possible	<input type="checkbox"/> Ongoing
Best Practices/Recommendations	Status
Establish a Response Action protocol to clean spaces where there were confirmed cases of infection and/or exposure and notification to the workplace coordinator.	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"> <li>• If management is notified of a positive case in a building, close the section of the building to which that person had access for deep cleaning.</li> </ul>	
Prohibit any mutual touching of attendee or worker equipment without sanitation between uses.	<input type="checkbox"/> Ongoing
Audience members should wear face coverings while seated during performances unless doing so is unsafe due to disability or medical condition.	<input type="checkbox"/> Ongoing

## CONFIRMED CASES CHECKLIST

Confirmed COVID cases for indoor and outdoor venues will require review and adherence to this checklist.

Mandatory Requirements	Status
<p><b>If the employer is notified of a positive case at the workplace</b> (including from other employees, attendees, vendors, delivery personnel, or anyone accessing the facility), <b>the employer should notify the local Board of Health (LBOH) where the workplace is located and work with them to trace likely contacts in the workplace and advise workers and others who may have accessed the space to isolate and self-quarantine. Testing of others who accessed the same space may be recommended consistent with guidance and/or at the request of the LBOH.</b></p> <p>In the event of an employee notifying an employer of a positive COVID case, the employer should obtain consent from the employee to share his or her personal information with the Boston Public Health Commission (BPHC). If the employer does not have consent to share the employee’s information, the employer can still call BPHC for general guidance on closures and identifying close contacts. The employer cannot reveal information about the confirmed case to close contacts due to privacy concerns. This function may be supported by public health agencies other than BPHC depending on the location of the confirmed case.</p> <p>When calling BPHC, employers should be able to identify whether the employee worked 48 hours prior to onset of symptoms or was asymptomatic 48 hours prior to the test. The employer should also be able to identify if the employee was wearing a face covering at work, details of work conditions, locations of work (i.e., inside, outside), proximity to other employees or attendees, level of interaction with the public, and barriers or face coverings that were in place.</p> <p>The employer will help the LBOH to identify employee(s) who may have had contact with the confirmed case. The employer will notify these employees of</p>	<input type="checkbox"/> Ongoing

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the need to quarantine. The employer and LBOH will reach out to affected healthcare providers. Contacts to a confirmed case should be encouraged to have a COVID-19 test. Any employee who is identified as a close contact should not return to work for at least for 14 days.	
<b>In the event of a positive case, shut down the site for deep cleaning and disinfecting of the workplace in accordance with current CDC guidance.</b>	<input type="checkbox"/> Ongoing
<b>Best Practices/Recommendations</b>	<b>Status</b>
Workers who test positive for COVID-19 should not be allowed to return to work until cleared by a medical professional as being symptom-free for at least 3 days and having been at least 10 days since symptoms first appeared.	<input type="checkbox"/> Ongoing
Any previous attendee who has notified the indoor or outdoor event operator of a positive case should be encouraged to contact LBOH. The indoor or outdoor event operator should also contact any employee and known attendees who may have come into contact with that attendee.	<input type="checkbox"/> Ongoing
Maintain and review attendee and employee records as necessary for information to support contact-tracing efforts.	<input type="checkbox"/> Ongoing

## THEATERS AND PERFORMANCE VENUES OVERVIEW

In Step 1 of Phase 3, only outdoor theater and performance venues and indoor movie theaters may reopen. Drive-in movie theaters may continue to operate under guidance issued for Drive-In Movie Theaters. Other indoor theater and performance venues must remain closed until authorized to open under a subsequent order.

Large-capacity event venues must continue to remain closed until Phase IV. This includes venues used for group or spectator sports, entertainment, business, and cultural events, including stadiums, arenas, ballparks, and exhibition and convention halls.

Theater and performance venues’ management and employee personnel must ensure these mandated requirements are implemented and being followed at all times. These requirements are in addition to the general requirement identified above for physical space and social distancing; management; cleaning, disinfecting, and hygiene; and confirmed cases.

It is important to consider for these checklists the best practices identified previously in this document.

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## COMMONWEALTH OF MASSACHUSETTS MANDATORY STANDARDS

No activity at any indoor or outdoor event shall occur without meeting these COVID-19 workplace safety standards. These standards apply to all enterprises permitted to operate until rescinded or amended by the state, unless where sector-specific standards are applicable to part or all of the enterprise's activities, in which case enterprises must follow those sector-specific standards.

- Safety Standards and Checklists: Theaters and Performance Venues  
[https://www.mass.gov/files/documents/2020/07/06/FINAL\\_Theater%20and%20Performance%20Venues\\_Safety%20standards\\_20200706.pdf](https://www.mass.gov/files/documents/2020/07/06/FINAL_Theater%20and%20Performance%20Venues_Safety%20standards_20200706.pdf)
- Theaters and Performance Venues: MA COVID-19 Checklist  
<https://www.mass.gov/doc/phase-iii-step-1-theaters-and-performance-venues-checklist/download>
- Theaters and Performance Venues: MA Safety Standards  
<https://www.mass.gov/doc/phase-iii-step-1-theaters-and-performance-venues-protocol-summary/download>
- Sector Specific Workplace Standards  
[https://www.mass.gov/files/documents/2020/07/06/FINAL\\_Theater%20and%20Performance%20Venues\\_Safety%20standards\\_20200706.pdf](https://www.mass.gov/files/documents/2020/07/06/FINAL_Theater%20and%20Performance%20Venues_Safety%20standards_20200706.pdf)

The following workplace specific safety standards are organized around four distinct categories covering Physical Space and Social Distancing; Management and Employee; Cleaning, Disinfecting, and Hygiene Protocols; and Confirmed Cases and specific guidance for theaters and performances authorized under Phase 3, Step 1. *Please Note: For all the following checklists, items listed in bold are standards that have been issued by the Commonwealth of Massachusetts. Items listed not in bold are additional standards required or recommended by the City of Boston.*



## THEATERS AND PERFORMANCE SOCIAL DISTANCING CHECKLIST

Theater and performance venue management and employee personnel must implement physical amendments and procedures to ensure social distancing is available and followed for all workers and attendees. Theater and performance venue operators should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

Mandatory Requirements	Status
<p><b>Indoor movie theaters must monitor attendee entries and exits and limit occupancy at all times to the following:</b></p> <ul style="list-style-type: none"> <li>• <b>Forty percent of each individual theater or screening room’s maximum permitted occupancy as documented in its occupancy permit on record with the municipal building department or other municipal record holder, and never more than 25 persons in a single enclosed, indoor space</b></li> <li>• <b>Venues for which no permitted occupancy limitation is on record may allow eight persons per 1,000 square feet of accessible space, and never more than 25 persons in a single enclosed, indoor space.</b></li> <li>• <b>In the City of Boston, however, events permitted through the City are capped at 50 people.</b></li> </ul>	<input type="checkbox"/> Ongoing
<p><b>All occupant counts and calculations for indoor and outdoor venues must include attendees, workers, and any other persons present.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Post clearly visible signage regarding the need to maintain 6 feet of social distancing and not to enter a room until that distancing can be maintained.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Venues must put markers outside of the building to ensure 6 feet of distance for attendees who are waiting outside to enter.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Ensure separation of 6 feet or more between individuals where possible.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Close or reconfigure worker common spaces and high-density areas where workers are likely to congregate (e.g., break rooms, eating areas, backstage areas) to allow social distancing:</b></p> <ul style="list-style-type: none"> <li>• <b>Separate workstations that cannot be separated by 6 feet or more with physical partitions extending to at least 6 feet in height.</b></li> <li>• <b>Install physical barriers for ticket stations where possible; otherwise, maintain 6 feet distance where not possible</b></li> </ul>	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"><li>For attendee-facing enterprises (e.g., lines to make payments, lines to use restrooms), install visual social-distancing markers to encourage attendees to remain 6 feet apart.</li></ul> <p>Establish directional pathways (e.g., one-way entrance and exit to rooms, one-way pathways) to manage visitor flow for foot traffic and minimize contact. Post clearly visible signage regarding these policies.</p> <p>Reconfigure seating areas to ensure 6 feet between attendees not in the same group.</p> <ul style="list-style-type: none"><li>Distance shall be measured from the closest boundary of one attendee recreation or seating area to the closest boundary of another attendee recreation or seating area.</li><li>This may require blocking every other row of seats and/or staggered seating within rows.</li></ul>	
Limit group sizes to no more than 10 people for groups attending together.	<input type="checkbox"/> Ongoing
Stagger lunch and break times for workers, regulating the maximum number of people in one place and ensuring at least 6 feet of physical distancing.	<input type="checkbox"/> Ongoing
Require face coverings for all workers and attendees, except where unsafe due to medical condition or disability.	<input type="checkbox"/> Ongoing
<p>Special protocols should be followed for close contact between live performers:</p> <ul style="list-style-type: none"><li>Encourage performers to wear face coverings during performances if possible.</li><li>Performers should remain at least 6 feet apart. Any activity requiring performers to be closer than 6 feet must be as brief as possible</li><li>Activities that require prolonged direct contact (e.g. intimate scenes, fight scenes) are discouraged.</li><li>Prohibit direct interaction between performers and audience before, during, or after performances (including backstage and post-performance meet and greets.</li></ul>	<input type="checkbox"/> Ongoing
<p>For outdoor live performances, singing and playing of brass and wind instruments is discouraged. For performances involving singing or brass or wind instruments, special distancing should be followed:</p> <ul style="list-style-type: none"><li>At least 10 feet between performers.</li><li>At least 25 feet between performers and the first row of the audience.</li></ul>	<input type="checkbox"/> Ongoing
All commonly touched physical materials must be discarded or sanitized between use.	<input type="checkbox"/> Ongoing

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<b>Any self-serve racks or containers for these materials should be removed, and instead, all materials must be handed out individually by workers.</b>	<input type="checkbox"/> Ongoing
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<b>Best Practices/Recommendations</b>	<b>Status</b>
Venues are encouraged to offer exclusive hours or other accommodations for those in high-risk populations as defined by the CDC	<input type="checkbox"/> Ongoing
Contactless payment methods and/or digital ticketing are encouraged.	<input type="checkbox"/> Ongoing
Encourage use of electronic versions or no-touch displays in place of commonly touched physical materials (such as menus and playbills) where possible.	<input type="checkbox"/> Ongoing

## **THEATER AND PERFORMANCE MANAGEMENT AND EMPLOYEE CHECKLIST**

Theater and performance venue management and employee personnel must ensure these mandated staffing and operations requirements are being implemented and followed at all times. Theater and performance venue management should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

<b>Mandatory Requirements</b>	<b>Status</b>
<p><b>Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including the following:</b></p> <ul style="list-style-type: none"> <li>• Social distancing, handwashing, and proper use of face coverings</li> <li>• Self-screening at home, including temperature and symptom checks</li> <li>• Importance of not coming to work if ill</li> <li>• When to seek medical attention if symptoms become severe</li> <li>• Which underlying health conditions may make individuals more susceptible to contracting and suffering from a severe case of the virus</li> </ul>	<input type="checkbox"/> Ongoing
<p><b>Venues must screen workers at each shift by ensuring the following:</b></p> <ul style="list-style-type: none"> <li>• Worker is not experiencing any symptoms such as fever (100°F and above) or chills, cough, shortness of breath, sore throat, fatigue, headache, muscle and/or body aches, runny nose and/or congestion, new loss of taste or smell, or nausea, vomiting, or diarrhea.</li> </ul>	<input type="checkbox"/> Ongoing

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<ul style="list-style-type: none"><li>• Worker has not had “close contact” with an individual diagnosed with COVID-19. “Close contact” means living in the same household as a person who has tested positive for COVID-19, caring for a person who has tested positive for COVID-19, being within 6 feet of a person who has tested positive for COVID-19 for 15 minutes or more, or coming in direct contact with secretions (e.g., sharing utensils, being coughed on) from a person who has tested positive for COVID-19, while that person was symptomatic.</li><li>• Worker has not been asked to self-isolate or quarantine by their doctor or a local public health official.</li><li>• Workers who fail to meet the above criteria must be sent home.</li></ul>	
Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival and/or departure) to minimize contact across workers and reduce congestion at entry point.	<input type="checkbox"/> Ongoing
Venues should maintain operating hours that allow for ongoing off-hour sanitation and cleaning.	<input type="checkbox"/> Ongoing
Limit visitors and service providers on-site; shipping and deliveries should be completed in designated areas.	<input type="checkbox"/> Ongoing
Maintain a log of workers and visitors to support potential contact tracing (name, date, time, contact information).	<input type="checkbox"/> Ongoing
Workers may not appear for work if they are feeling ill.	<input type="checkbox"/> Ongoing
If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and assist the LBOH as reasonably requested to advise likely contacts to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and/or at the request of the LBOH.	<input type="checkbox"/> Ongoing
Post notice to workers and attendees of important health information and relevant safety measures as outlined in the Commonwealth’s Mandatory Safety Standards for Workplace.	<input type="checkbox"/> Ongoing
Stagger event times (such as theater showings) to avoid congregation of attendees in different groups and to allow for thorough cleaning of the activity space (e.g., seating areas or tables) before new attendees arrive.	<input type="checkbox"/> Ongoing
Workers should facilitate organized entrance and exit between events where audiences are arranged in rows or other large groups to prevent unnecessary congregation of attendees.	<input type="checkbox"/> Ongoing
Facilities should develop a seating plan for which attendees can reserve spots ahead of time and which is adjustable to the size of the booking party,	<input type="checkbox"/> Ongoing

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<b>allowing couples and small groups to sit together while maintaining at least 6 feet of distance from other individuals and/or groups.</b>	
<b>Instruct attendees to limit seating groups only to related or associated members of same party.</b>	<input type="checkbox"/> Ongoing
<b>Additional on-site amenities and services may only open and operate when those amenities or services would otherwise be authorized to operate under the Commonwealth’s Phased Reopening Plan and then must adhere to all sector-specific safety protocols, available on the Reopening Plan website, applicable to the amenity or service. Examples include the following:</b>  <ul style="list-style-type: none"> <li>● <b>Restaurants and food service: Must follow the latest restaurant guidelines</b></li> <li>● <b>Gift shops: Must follow the latest retail guidelines</b></li> <li>● <b>Performer hair and makeup: Must follow the latest close contact business guidance</b></li> </ul>	<input type="checkbox"/> Ongoing
<b>In Step 1, food service is only permitted at outdoor venues.</b>	<input type="checkbox"/> Ongoing
<b>Reconfigure lobbies to discourage congregation of attendees before, during, or after shows.</b>	<input type="checkbox"/> Ongoing

<b>Best Practices/Recommendations</b>	<b>Status</b>
Limit worker movement to discrete work zones to minimize overlap where possible.	<input type="checkbox"/> Ongoing
Workers who are particularly vulnerable to COVID-19 according to the CDC (e.g., due to age or underlying conditions) are encouraged to stay home.	<input type="checkbox"/> Ongoing
Workers are strongly encouraged to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer.	<input type="checkbox"/> Ongoing
Encourage workers who test positive for COVID-19, to disclose to the employer of the office for purposes of cleaning and/or disinfecting and contact tracing.	<input type="checkbox"/> Ongoing
Encourage advanced reservations and digital ticketing where possible.	<input type="checkbox"/> Ongoing
Intermissions should be avoided to limit time of performance and to prevent congregating and close contact with others.	<input type="checkbox"/> Ongoing

## **CLEANING, DISINFECTING, AND HYGIENE CHECKLIST**

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Theater and performance venue management and employees must ensure these mandated cleaning and hygiene requirements are implemented and being followed at all times. Theater and performance venue management should also consider implementing items listed as “Best Practices/Recommendations” when appropriate and feasible.

Mandatory Requirements	Status
<b>Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible).</b>	<input type="checkbox"/> Ongoing
<b>Keep cleaning logs that include date, time, and scope of cleaning.</b>	<input type="checkbox"/> Ongoing
<b>Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms, seats, ticket counters, staff break rooms).</b>	<input type="checkbox"/> Ongoing
<b>In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance.</b>	<input type="checkbox"/> Ongoing
<b>Disinfect seating areas and any other mutually touched objects immediately after each use. At no point should attendees come in contact with objects that others have touched without first being disinfected according to CDC guidelines.</b>	<input type="checkbox"/> Ongoing

Best Practices/Recommendations	Status
Open windows and doors to increase air flow where possible.	<input type="checkbox"/> Ongoing

## CONFIRMED CASES CHECKLIST

Confirmed COVID cases for theaters and performance venues will require review and adherence to this checklist.

Mandatory Requirements	Status
<b>If the employer is notified of a positive case at the workplace (including from other employees, attendees, vendors, delivery personnel, or anyone accessing the facility), the employer should notify the local Board of Health (LBOH) where the workplace is located and work with them to trace likely contacts in the workplace and advise workers and others who may have accessed the space to isolate and self-quarantine. Testing of others who accessed the same space may be recommended consistent with guidance and/or at the request of the LBOH.</b>	<input type="checkbox"/> Ongoing

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<p>In the event of an employee notifying an employer of a positive COVID case, the employer should obtain consent from the employee to share his or her personal information with the Boston Public Health Commission (BPHC). If the employer does not have consent to share the employee’s information, the employer can still call BPHC for general guidance on closures and identifying close contacts. The employer cannot reveal information about the confirmed case to close contacts due to privacy concerns. This function may be supported by public health agencies other than BPHC depending on the location of the confirmed case.</p> <p>When calling BPHC, employers should be able to identify whether the employee worked 48 hours prior to onset of symptoms or was asymptomatic 48 hours prior to the test. The employer should also be able to identify if the employee was wearing a face covering at work, details of work conditions, locations of work (i.e., inside, outside), proximity to other employees or attendees, level of interaction with the public, and barriers or face coverings that were in place.</p> <p>The employer will help the LBOH to identify employee(s) who may have had contact with the confirmed case. The employer will notify these employees of the need to quarantine. The employer and LBOH will reach out to affected healthcare providers. Contacts to a confirmed case should be encouraged to have a COVID-19 test. Any employee who is identified as a close contact should not return to work for at least for 14 days.</p>	
<p><b>In the event of a positive case, shut down the site for deep cleaning and disinfecting of the workplace in accordance with current CDC guidance.</b></p>	<input type="checkbox"/> Ongoing
<p><b>Best Practices/Recommendations</b></p>	<p><b>Status</b></p>
<p>Workers who test positive for COVID-19 should not be allowed to return to work until cleared by a medical professional as being symptom-free for at least 3 days and having been at least 10 days since symptoms first appeared.</p>	<input type="checkbox"/> Ongoing
<p>Any previous attendee who has notified the indoor or outdoor event operator of a positive case should be encouraged to contact LBOH. The indoor or outdoor event operator should also contact any employee and known attendees who may have come into contact with that attendee.</p>	<input type="checkbox"/> Ongoing
<p>Maintain and review attendee and employee records as necessary for information to support contact-tracing efforts.</p>	<input type="checkbox"/> Ongoing

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