



The Road to Recovery Starts with a Phone Call

**Are you or a family member struggling
with opioid misuse or addiction?**

Call 1-800-524-4010

Monday through Friday, 8:00 a.m. to 6:00 p.m. ET.
TTY: **711**

**You don't need to go through it alone.
We're here to help.**

Take the first step and call the number above. A Member Service representative can answer questions about your benefits and connect you with our Care Management team. One of the team's independently licensed behavioral health clinicians or nurses can explain the care and resources that are available to you.

In the event of an emergency, always call **911**.

**For additional support, visit our Opioid Resource Center at
bluecrossma.com/opioid.**



1-800-524-4010
bluecrossma.com/opioid

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).